

Cancellation Requirements

| | Original Selling Dealer | Non-Original Selling Dealer |
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| When Uploading Documents is Required | <ul style="list-style-type: none"> • If <u>cancellation effective date</u> is over 90 days from the date dealer is processing cancellation. • If the <u>retail refund amount</u> is greater than \$3,000 dollars. | <ul style="list-style-type: none"> • If dealer is cancelling any policy not originally sold at dealership. |
| Required Documents to be "Uploaded" | <ul style="list-style-type: none"> • Signed Current Cancellation Request Form (Can be downloaded by clicking the "Print" button when in the cancellation screen). • Specified documentation listed in Step #1 of the Cancellation Request Form showing proof of mileage. | <ul style="list-style-type: none"> • Signed Current Cancellation Request Form (Can be downloaded by clicking the "Print" button when in the cancellation screen). • Specified documentation listed in Step #1 of the Cancellation Request Form showing proof of mileage. |
| Signatures Required | <ul style="list-style-type: none"> • Both Dealer and Customer (policy holder on file). | <ul style="list-style-type: none"> • Both Dealer and Customer (policy holder on file). |

The current Cancellation Form shown below will be available to print, sign, and upload in PCRS via the "Print" button once all cancellation information has been filled out in the cancellation screen.

NISSAN EXTENDED SERVICES NORTH AMERICA
P.O. Box 685004 (A-4-F)
Franklin, TN 37068-5004
Customer questions: 1-800-NISSAN1



Security+Plus*

QualityGuard+Plus*

DEALER CANCELLATION REQUEST FORM

Processed via Policy, Claims, and Reporting Solution (PCRS)

| Step 1: REASON FOR CANCELLATION (attach supporting documents) |
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| <p>Proof of mileage is always required. Make sure the supporting document(s) below include mileage.</p> <p>Cancellation Reason (select below): _____</p> <p><input type="checkbox"/> Traded or Sold: attach copy of odometer statement or buyer's order</p> <p><input type="checkbox"/> Customer Request: attach odometer statement or recent service record within 60 days</p> <p><input type="checkbox"/> Total Loss or Theft: attach insurance report or police report showing loss date and mileage</p> <p><input type="checkbox"/> Repossession: attach repo letter</p> <p><input type="checkbox"/> Other (attach documents that support date and mileage)</p> <p><small>NESNA reserves the right to request additional documentation to support the cancellation reason (i.e. missing cancellation date and mileage)</small></p> |
| Step 2: CUSTOMER, VEHICLE AND POLICY INFORMATION |
| <p>Customer Name: _____</p> <p>Customer Address (current): _____</p> <p>VIN#: _____ Policy#: _____</p> |
| STEP 3: CANCELLATION DATE, MILEAGE, REFUND INFORMATION |
| <p>Date: _____ Mileage: _____ Retail Refund Amount: _____</p> |
| STEP 4: DEALERSHIP INFORMATION (the Dealer completing this form) |
| <p>Dealer Name (PRINT) _____ Dealer Code _____ Dealer Signature _____</p> <ul style="list-style-type: none"> ▪ A refund quote can be obtained in the cancellation section of PCRS ▪ All cancellation requests are now processed via PCRS with supporting documents attached ▪ All refunds are credited to the cancelling dealership's Non-Vehicle Account statement ▪ Cancelling dealership is responsible for issuing a check for the RETAIL REFUND to the appropriate party (LIENHOLDER/CUSTOMER) <ul style="list-style-type: none"> <input type="checkbox"/> Cancelling dealership is responsible for verifying lien holder payoff before refunding customer <input type="checkbox"/> If the cancelling dealership is not the original selling dealership, then any unearned portion will be debited to the original selling dealer's NVA |
| STEP 5: CUSTOMER SIGNATURE AND DATE |
| <p>I hereby request cancellation of the VSC/PMA listed above. In consideration of said cancellation, I do hereby release and forever discharge Nissan Extended Services North America, its parent, subsidiaries and the affiliates of each entity, as well as each office, agent, distributor, employee, attorney, dealer successor and assignee of any of the above from and against any and all expenses, damages, claims, demands, suit, losses, judgments, liabilities, actions, payments and all costs whatsoever (including without limitation, attorney's fees) with respect to the VSC cancelled. In addition, a \$50 processing fee (\$25 in AK, AL, AZ, CA, FL, NC and WA; \$0 in GA, KY, NH, NM and WV) will be automatically deducted from the retail refund amount. This form must be completed in its entirety in order for the cancellation to be processed. I understand that this Cancellation Request is irrevocable. Please allow up to 30 days for processing upon complete submission. In all cases, other than repossession, the customer must sign the cancellation request.</p> <p style="text-align: center; margin-top: 10px;">X</p> <p>PRINT NAME _____ CUSTOMER SIGNATURE _____ DATE _____</p> |